

**THE CORPORATION OF THE TOWNSHIP OF SOUTH FRONTENAC**

**BY-LAW NO. 2009-39**

**A BY-LAW TO ADOPT AN ACCESSIBLE CUSTOMER SERVICE  
STATEMENT POLICY**

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WHEREAS the Accessibility for Ontarians with Disabilities Act, 2005, Ontario Regulation 429-07, Section 3 directs that every provider of goods and services shall establish policies, practices and procedures governing the provision of its goods and services to persons with disabilities;

AND WHEREAS it is deemed necessary to adopt an Accessible Customer Service Standard Policy in order to conform to the requirements of the Ontario Regulation No. 429/07;

NOW THEREFORE the Council of the Corporation of the Township of South Frontenac enacts as follows:

1. That the Council of the Township of South Frontenac hereby adopts the Accessible Customer Service Policy for the Township of South Frontenac attached hereto as Schedule "A" and forming part of this by-law.
2. This by-law shall come into force and take effect on January 1, 2010.

**Dated at the Township of South Frontenac this 2<sup>nd</sup> day of June 2009**

**Read a first and second time this 2<sup>nd</sup> day of June 2009.**

**Read a third time and finally passed this 2<sup>nd</sup> day of June 2009.**

**THE CORPORATION OF THE  
TOWNSHIP OF SOUTH FRONTENAC**

  
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GARY DAVISON, MAYOR

  
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GORDON BURNS, CLERK ADMINISTRATOR